

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**9<sup>th</sup> DECEMBER 2022**

### **LSCSB UPDATE: ANTI-SOCIAL BEHAVIOUR SYSTEM GOVERNANCE CO-ORDINATION OFFICER UPDATE**

#### **Background**

1. At the Board meeting on 10 December 2021 a presentation was provided by Charlotte Keedwell regarding her new role as Anti-Social Behaviour (ASB) System Governance Co-ordination Officer (Sentinel Co-ordinator). The role was to centrally co-ordinate work in relation to ASB and the shared partnership system, rather than having many partners carrying out the work individually. The District Councils, Leicester City Council and Leicestershire Police all contributed to the funding for the role.
2. The Board received a detailed presentation outlining intended workstreams and asked to be provided with regular updates. This short report provides an update and should be read as supplemental to any previous Board inputs.

#### **Latest position**

3. The position has just completed its first year and is into the final year of this contract. The officer has completed on a considerable amount of the priority workstreams initially identified.
4. Current workstreams have focused on the development and roll-out of additional system modules to help enhance system effectiveness and user experience. Details of the modules are outlined below and all new module creations are in their final stages of completion, relevant training has been developed in tandem ready for delivery to the appropriate staff members and the modules being made live on the system.
5. Work is still ongoing around the governing system document with multiple workstreams developing as a result.

#### **Notable developments and challenges:**

6. Notable developments are as follows:
  - Sentinel Case Management Module: Charnwood, Oadby & Wigston and Northwest Leicestershire are currently testing the Case management module and the roll out training will be going to

appropriate staff members in January with full operational usage before March 2023.

- The Review Retain Delete (RRD) Module: is crucial to ensuring data held on the system is legally compliant, relevant and up to date. The module is now available, and testing is underway with training to be delivered early January. It will be agreed between partners the deletion rate which will be appropriate given the vast amount of work that will need to be done to remove the backlog of records.
- County-wide Risk Management Policy: has been fed down from the previous meeting to the appropriate staff within partners and a workstream has been created within the ASB Delivery Group to look into this along with Repeat Victims and Vulnerability. Feedback will be brought to a future Board meeting accordingly when appropriate.
- Ongoing system support: this is being provided to all partners on an ad hoc basis.

### **Key issues for partnership working or affecting partners**

7. The key issues are as follows:

- Review Retain and Delete process likely to impact partners given the vast amount of work needed to remove all data in line with the General Data Protection Regulation (GDPR).
- Training to be delivered for multiple new process which will need to be taken up as much as possible by as many users/appropriate users depending on training needs by partners to ensure the continued correct use of systems/module by all users.
- The RMADs (Risk Management Accreditation Document Set) document continues to be under review with the necessary workstreams being considered as part of this work.

### **Recommendations for the Board**

8. It is recommended that:

- (a) The Board note the contents of this report;
- (b) Partners continue to support the ongoing workstreams outlined within the report.

### **Officer to Contact**

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